# SAINT LUCIA DISASTER VULNERABILITY REDUCTION PROJECT (DVRP) ABBREVIATED RESETTLEMENT ACTION PLAN WORKS: CONSTRUCTION OF MICOUD WELLNESS CENTRE PROJECT AFFECTED PERSONS:



#### 1. BACKGROUND

The proposed Micoud Wellness Center is required to operate as a level two (2) Facility. As such the facility is required to be opened five days a week, offering a range of services including medical clinics, environmental services and other non-medical services. The proposed Micoud Wellness Centre will also be supported by three (3) other lower level facilities serving a catchment population of about 13,429 people.

During the last three to four years the Micoud Wellness Centre has been operating from rental property (private) which is wholly inadequate in terms of its location, functional layout and space in which to conduct its day to day activities. These space constraints have resulted in discomfort to staff and clients. This gave rise to low utilization of the facility by the wider community.

The reconstruction of the Micoud Health facility will alleviate this discomfort and add to the improvement of services currently being offered to the population. An improvement in the physical structure and services will also encourage persons to seek health care in the community in which they live rather than seeking a more expensive alternative at the Hospitals.

The reconstruction of the Micoud Wellness Centre forms part of the DVRP. This activity was transferred from the Hurricane Tomas Project to the DVRP. The GOSL identified and approved Block 1827C parcel number 420 owned by the Crown as the site for the new institution (Appendix I: Cabinet Conclusion #177 of 2018). With a view of constructing the Health Facility under the DVRP the GOSL has contracted a Design Consultant for preparation of detailed designs. This contract is being paid from GOSL resources. The World Bank team has visited the site.

#### 2. RATIONALE

The Disaster Vulnerability Reduction Project (DVRP) was assessed and approved by the World Bank as a Category B Project. This indicates that works proposed under the Project, primarily rehabilitation works and any anticipated potential impacts are considered short term, not significant and readily preventable with standard measures. Although the Project was classified as a Category B Project, it was assessed as having triggered social safeguards, specifically World Bank's Operational Policy 4.12, Involuntary Resettlement, as planned works could lead to public acquisition of private property and subsequently impact beneficiary assets or access to assets.

In light of this, an updated Resettlement Policy Framework (revised in March 2016) was developed and published in March 2016 to serve as a guide for the Project. The purpose of an RPF is to clarify resettlement principles, organizational arrangements, and criteria to be applied to subprojects during project implementation. The RPF was also developed as potential impacts of sub-projects could not be determined at appraisal.

The proposed works will occupy Parcel 420 of Block 1827C which is vested in the Crown (Appendix ii: Land Register and Appendix iii: Location Registration). However, there is a structure consisting of broken concrete pillars and a slab on the property which will need to be demolished (Appendix iv & v).

#### 3. OBJECTIVE

This Resettlement Action (RAP) Plan provides details on the likely impacts resulting from the acquisition of the immovable property on the lands belonging to the Crown, for the implementation of the proposed works. Construction of the concrete columns and slab were carried out by self-help by the with the aid of a contractor Mr. in 1992. The is a nonprofit Civil Society Organization.

This asset needs to be demolished to facilitate construction, and mitigating measures implemented to address any potential adverse impacts.

Specifically, the objective of this Abbreviated RAP is to:

- o Provide details on the range of adverse impacts and entitlements
- Provide a framework for implementation of the stated strategies to ensure payment of compensation and delivery of other benefits to project affected persons (PAP)
- Provide details on the public information, consultation and participation, and grievance redress mechanisms during project activity planning, design and implementation
- Provide identified sources and estimates of required resources for implementation of the RAP
- o Provide a framework for supervision, monitoring and evaluation of the implementation of the RAP.

### 4. CENSUS OF AFFECTED PEOPLE AND INVENTORY OF AFFECTED ASSETS

The structure was intended to be a two storey building for the purposes of meetings and recreational activities of the halted in 1992 by the Department of Physical Planning as the structure was found to be structurally unsound. Construction was discontinued which led to the columns and slab becoming dilapidated over the years.

Table 1 provides details of the persons and assets being affected.

**Table 1: Inventory of Affected Assets** 

Name of affected persons	Type of asset affected	Use of affected asset	Description of asset/size	Estimated Value	Purpose of acquisition	Type of Acquisition
	Concrete	Vacant	Concrete slab	XCD\$125,000	Construction	Permanent
Structure			on pillars		of the	
comprising 54					Micoud	
	pillars and 1				Wellness	
	slab				Center	

#### 9. CONSULTATIONS WITH PAP

As part of this Resettlement Action Plan, the PCU will hold meetings with the Agencies of Government with a view to resolve any issues amicably and expeditiously. The purpose of the meetings is to: a) explain the requirements of OP4.12 as it relates to acquisition of assets (temporary and permanent), b) outline the roles of each agency involved with the implementation of the RAP, c) determine the level of affected property, d) agree on the grievance mechanisms to be used and e) the method for consulting with the aggrieved parties. Copies of the Minutes of all meetings will be appended.

In addition to the meetings with key agencies, individual meetings will be held with all affected persons. The purpose of these meetings are to: a) agree on the extent of acquisition, b) the type of acquisition, c) request the level of compensation anticipated by the aggrieved parties, d) inform them of the process for handling grievances, e) inform them of the process outlined in the OP4.12 as it relates to their rights and f) inform them of the next steps to be undertaken.

**Table 2. Schedule of Meetings** 

Meeting Venue	Date	Purpose	Participants	Outcomes, Agreements, Next Steps
PCU	September 5 <sup>th</sup> 2018	Verification of ownership of asset	Transformation Officer PCU	<ul> <li>Land was confirmed to be owned by Crown</li> <li>The Group got permission from the Prime Minister and Parliamentary Rep. at the time Sir John Compton to construct on the said piece of land</li> <li>Structure was erected using self- help by member of the with assistance from a contracted individual for supervision and construction</li> <li>The group has been inactive for over 25 years</li> <li>Mr. who was the Secretary at the time of construction was the has been identified as the focal person for the group.</li> <li>Meeting will be set up with members of the group</li> <li>Structure to be evaluated</li> </ul>
PCU	September 9 <sup>th</sup> 2018	Further investigations	<ul> <li>Mr.</li> <li>Former</li> <li>Social</li> <li>Transformation</li> <li>Officer</li> <li>PCU</li> </ul>	Confirmed that the structure was erected by the under authorization of the then Prime Minister

Micoud	September 12 <sup>th</sup> 2018	Confirm Ownership	Mr.	and Parliamentary Rep. for Micoud  • Meeting to be held with Mr.  Mr. confirmed that he represents the and to having the structure evaluated by an independent Quantity Surveyor
PCU	January 18, 2019	Negotiations	<ol> <li>Project         Coordinator-         PCU</li> <li>Chief Surveyor</li> <li>Deputy Chief         Economist</li> <li>Social         Transformation         Officer</li> <li>Social Planner</li> <li>Safeguards         Officer</li> <li>PAP</li> <li>PAP</li> </ol>	The parties in attendance agreed to the compensation amount of XDC\$ 125,000.00  The PAP proposed that the funds be utilized to support two community projects:  Negotiations to be completed following the submission of additional information on the recommended projects need to be presented by the Group before matter can be closed.  Details can be found in the appended minutes.
Micoud	January 7, 2019	Confirmation from the	<ol> <li>Group members</li> <li>Department of</li> </ol>	Unanimous decision on the use of the funds for the two
	2019	majority of	Equity-Social	community projects:
		remaining members on	Transformation Officer	
		use of the	3. PCU-Project	
		funds towards	Coordinator	
		the two		

community	
projects	
proposed	

#### 5. INSTITUTIONAL RESPONSIBILITIES FOR IMPLEMENTING THE RAP

The PCU in the person of the Social Safeguards Officer is responsible for the implementation of the RAP, and coordinating the process with all relevant parties.

The PCU will ensure that implementation of the RAP is done in accordance with the requirements of the RPF. The payment of compensation to the PAPs is paid by the Department of Economic Development, Transport and Civil Aviation. The Project Coordination Unit, Social Safeguards Officer will work with the Department of Physical Planning, and the Department of Economic Development to ensure the RAP is efficiently implemented and will act as liaison for all relevant institutions and agencies responsible for the execution of the RAP. The PCU will also be responsible for informing the World Bank on the progress of the implementation of the plan.

The agencies involved with implementation of the RAP include the following:

**Table 3. Relevant Institutions** 

Ministry/Agency	Department/Section	Responsibility
Department of Physical	Survey and Mapping	Valuation of the asset
Development	Units	
Department of Physical	Registrar of Lands	Verification of Title (ownership) and
Development		the quantum of property
Department of Economic	Accounts Section	Payment of compensation
Development		
Department of Equity	Social Transformation	To oversee, manage, monitor grievances
	Officer	arising during implementation of the
		RAP
Project Co-ordination Unit	Social Safeguards	Develop and implement the RAP,
(PCU)	Officer	oversee, coordinate, manage and
		monitor grievances

The agencies and departments of Government responsible for the various aspects of executing these activities are as follows:

- The Department of Economic Development is responsible for the compensation to the affected persons.
- Department of Equity, Social Justice, Empowerment and Human Services is responsible for coordination at the local level and information dissemination.

■ The Project Coordination Unit will develop the RAP and work with the MOPD to ensure the RAP is adequately implemented and will act as liaison for all relevant institutions and agencies responsible for the execution of the RAP. The PCU will also be responsible for informing the World Bank on implementation progress of the Plan.

### 6. ARRANGEMENTS AND TIME TABLE FOR MONITORING IMPLEMENATATION OF THE RAP

The PCU, Social Safeguards Officer is responsible for following up and ensuring that all activities are completed as outlined in Table 4 below. The PCU in to ensure that the affected persons are compensated satisfactorily, and in accordance with the RAP. Minutes of all meetings and consultations is to be maintained by PCU, shared with all parties and added as an appendix to the RAP.

Table 4: Timetable for implementation of the RAP

Activity	Date	Budget	<b>Responsible Institution</b>
Outline Process in the OP4.12 to PAPs	September 7 <sup>th</sup> 2018	\$0	Safeguards Officer
Valuation of Asset	September 20 <sup>th</sup> 2018	XCD\$550.00	Independent Surveyor
Meeting to Present Compensation options to PAPs	1/18/19	\$400.00	Department of Economic Development
Payment of compensation	28/2/19	XCD\$125,000	Department of Economic Development

This RAP will be shared with concerned communities, non-governmental organizations and the Bank. Stakeholders will be periodically consulted and kept informed about any acquisition-related information during implementation stages.

#### 7. COMPENSATION

In the context of the Disaster Vulnerability Reduction Project, an Environmental Assessment and Environmental Management Report on Social Assessments and Resettlement Policy Framework was prepared in December 2013 (updated in March 2016). The RPF prepared for the DVRP serves as a guide with regards to the procedures to be followed as it relates to acquisition of property/assets.

The term PAPs refers to "all those people who lose land or the right to use land or who lose access to legally designated parks and protected areas resulting in adverse impacts on the livelihoods". The term "displaced persons" is synonymous with "project-affected persons" and is not limited to those subjected to physical displacement.

For the purposes of this Project, the PAPs refers the the owners of the structure that is located on the site identified for the construction of the Micoud Wellness Center. The site was originally intended for the Mother and Fathers Recreational Hall. The existing structure is deemed to be structurally unsounded and will have to be demolished. More so the present sight can no longer be used if reconstruction is being considered, as it has been identified as the sight for the construction of the Micoud Wellness Centre. Losing access to the structure, makes them eligible for compensation in line with the World Bank Policy requirements. However, ownership of the property must be confirmed.

The said structure was evaluated by two independent surveyors, and compensation negotiated on the established value of the structure. In this instance compensation was based on the replacement cost of the tangible asset only, because valuation cannot be established for intangibles, such as sentimental attachments, proximity to neighbors or relatives, spiritual sites, or aesthetic qualities such as view.

In a meeting convened on January 18, 2019, the compensation amount of \$125,000 was agreed to by both parties. The monies will go towards the two projects indicated by the Group:

At a second Group meeting help on February 11<sup>th</sup> the members in attendance unanimously agreed that the compensation amount of \$125,000 be paid to the

An announcement was made at the Catholic Church Services of February 24th and March 4<sup>th</sup> on the Group's decision.

On February 25, 2019 a meeting was convened with the Group's representative Mr to sign off on the agreed compensation amount.

**Table 5 Summary of Compensation Options** 

PAP	<b>Resettlement Solution</b>	Comments
PAP		In correspondence dated 5 <sup>th</sup> November the Group expressed the desire to have the compensation amount paid to the  The Social Transformation Officer who was present at the meeting confirmed the decision taken by the Group
		(appendix v and vi)

#### 8. SOURCES OF FUNDING AND ESTIMATED COST

The cost of acquisition and associated administrative and logistical costs will be provided for by the Department of Economic Development, Transport and Civil Aviation in its approved budget for 2018/19, as Land Acquisitions and Resettlement cost under the DVRP forms part of budget for the Department.

#### 10. PROCEDURES FOR GRIEVANCE REDRESS

A grievance redress mechanism is necessary for addressing legitimate concerns of affected individuals and groups that may consider themselves deprived of appropriate treatment under the Project. The mechanism includes: (i) a recording and reporting system, including grievances filed both verbally and in writing, (ii) designated staff with responsibility at various levels of Government, and (iii) a time frame to address the filed grievances. The functioning of the grievance redress mechanism for the Remedial Abbreviated Resettlement Action Plan will be monitored and evaluated by the PCU during its implementation. The PAP must be informed of the process.

The steps undertaken are as follows:

**Table 6: Grievance Address Procedures** 

Grievance Log	<ul> <li>Grievances can be made verbally to the PCU and accurately documented and verified as a true account by a third party.</li> <li>Grievances can be made in writing, addressed to the PCU and copied to the relevant authority as defined in the Land Acquisition Act.</li> <li>All grievance must be signed and dated by the aggrieved persons.</li> </ul>
Assessment	<ul> <li>The grievances should be categorized by type.</li> <li>The first assessment of the grievance will be conducted by a Grievance Committee comprising persons drawn from the PCU and technical officers from other relevant ministries</li> <li>A Letter acknowledging the grievance relating to the resettlement is issued by the PCU to the aggrieved persons within 5 days of receipt of the grievance</li> <li>The Social Transformation Officer will provide assistance with dealing with conflict resolution and grievance.</li> <li>Should a dispute arise, the applicable Laws of Saint Lucia will prevail.</li> </ul>
Resolution and Follow-up	<ul> <li>An Implementation Plan should be developed for the resolution of grievances, and the data shared with the World Bank.</li> <li>On the spot resolution should be encouraged. However the process and results should be documented.</li> </ul>

Anyone with a grievance is ask to contact the Social Safeguards Officer,

. This

information is shared with the PAPS and at all community consultations.

#### DISASTER VULNERABILITY REDUCTION PROJECT (DVRP)

# $\label{lem:construction} Construction of the Micoud Wellness Center \\ Minutes of Meeting held on Thursday 6^{th} September, 2018 at 2:00pm \\ At the Project Coordination Unit (PCU)$

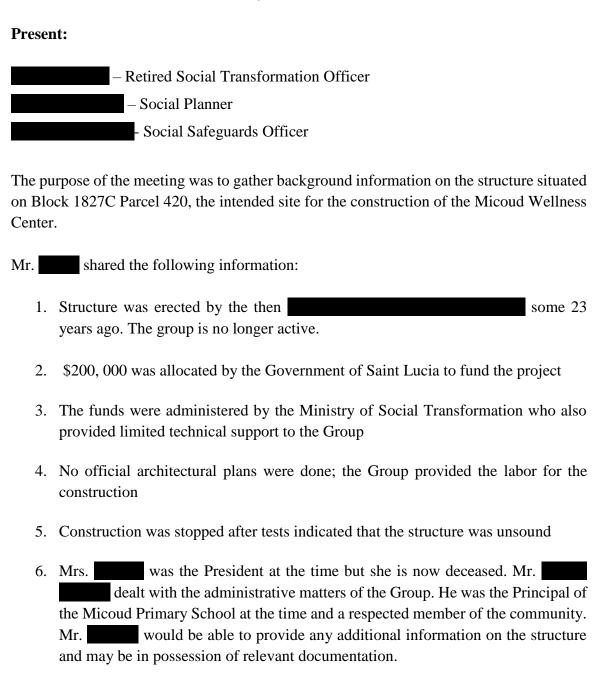
Presen	t:
	<ul> <li>Social Transformation Officer, Department of Equity, Social Justice,</li> <li>Empowerment and Human Services</li> <li>Social Safeguards Officer, Project Coordination Unit</li> </ul>
-	rpose of the meeting was to gather background information on the structure situated ck 1827C Parcel 420, the intended site for the construction of the Micoud Wellness
	is the Senior Social Transformation Officer for the south which includes sibilities for the district of Micoud. From her knowledge she was able to share the ing:
1.	The structure was erected by the some 20 odd years ago. It was the intended location of the .
2.	Authorization was granted by Sir John Compton who was the Prime Minister and the Parliamentary Representative for Micoud at the time.
3.	According to the information received most of the funding for the construction came from the government.
4.	Construction was halted by the Department of Planning because the structure was found to be unsound.
5.	The labor for the construction was provided by the group and other members of the community (self-help)
6.	The group has been inactive for a number of years but Mr. , a retired principal, was the name given as a contact person to speak on behalf of the group.

7. With respect to other group members, she indicated that most of the members are

either deceased or of advanced age

#### DISASTER VULNERABILITY REDUCTION PROJECT (DVRP)

Construction of the Micoud Wellness Center Minutes of Meeting held on Monday  $10^{\rm th}$  September, 2018 at 11:00 am At the Project Coordination Unit (PCU)





#### DISASTER VULNERABILITY REDUCTION PROJECT (DVRP)

## Construction of the Micoud Wellness Center Minutes of Meeting held on Wednesday 12<sup>th</sup> September, 2018 at 10:00am At the Home of the PAPs, Micoud

The meeting commenced at 10:00 am.

#### **Present:**



Ms introduced herself as the PAPs as the Safeguards Officer and explained her role and responsibility associated therein in relation to the Construction of the Micoud Wellness Center. She explained that the purpose of her visit was to

- Gather information regarding the ownership of the structure on Parcel 1827C 420
- Outline how the construction of the wellness center will affect the PAPSs
- Brief the PAPS on the World Banks Social Safeguards Policy OP 4.12
- Any other Business

#### 1. Ownership of structure

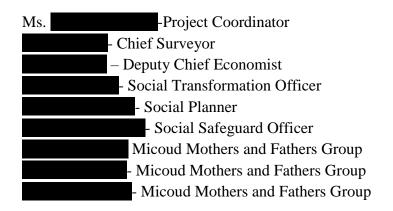
- Mr confirmed that the structure was built by the Micoud Mothers and Fathers Group in 1992. He served as the Secretary at the time. The then President Mr. is now deceased
- He confirmed that the group has been inactive for over 20 years, but had about 80 members
- Construction was stopped by the Ministry of Planning but no formal documentation was presented to them indicating the reason for the stoppage, but he did indicate that tests were done by the ministry personnel
- He indicated that a survey was done by a Mr. June 3, 1991
- He informed that a contract did exist between the Group the Ministry of Social Transformation re the construction but was unable to provide a copy of the contract

•	He had no receipts relating to the construction. He indicated that the construction was jointly funded by the Group and the Government Ms. explained that the structure would be evaluated, but will have to be demolished
•	Mr, who was also a member of the Group, was the contractor. He had a signed contract between himself and the He also indicated that he was not fully compensated for his work on the structure, and that he would like that matter settled before anything can proceed. Ms explained to Mr that the Government of Saint Lucia was not a party to the contract, and that nay claim for monies owing would have to be made to the Group.
•	Mr. did present his copy of the architectural plans for the Mother and Fathers Hall
•	Dr. at this time asked on the options available to the Group. Ms. explained that with no receipt nor invoices to support the construction, it would be difficult to support any claim from the Group
•	She asked Mr. if there was any objection by the Group to use the site for the Micoud Wellness Center. Mr. indicated that he did speak to the few remaining members and there was no objection, but the concern was compensation for the structure that was erected by them.
•	Dr. volunteered her assistance to have the structure evaluated by an independent surveyor. Ms. explained that the Department of Planning would also be doing an evaluation on the part of the Project
•	Ms. asked the question: With the group being defunct, in the case of any compensation, who would the compensation be paid to? Mr. was made aware that any payment would have to be made to the Group and not to him personally.
•	Dr. suggested that, if there are no objections from the Group, that the monies be put towards funding a community project as a legacy from the Group. Ms. indicated that she would have to verify with the Bank as she was not sure
•	Mr. indicated that he would have to consult with the remaining members but he did not think that there would be any opposition to the idea
•	Dr. then indicated that if they were in agreement, that they could meet with the Micoud Village Council on the matter as there were several projects awaiting funding

- Dr. asked that in the absence of a copy of the contract between the Group and the Government authorizing the construction, would the sworn notarized statement from the them parish priest or town clerk provide some leverage? Ms. indicated that it might be valuable if it can be presented.
- Mr. provided the names of the then parish priest, town clerk and council secretary who were all familiar with the construction
- The meeting concluded with the following actions agreed to:
  - o Independent evaluation of the structure by the Group
  - o Mr. was to try to source a copy of the contract between the Group and the Ministry of Social Transformation on the construction
  - o Ms. would reach out to the Ministry of Equity with regards to any information

#### Micoud Wellness Center Compensation Meeting Friday January 18, 2019

#### PRESENT:



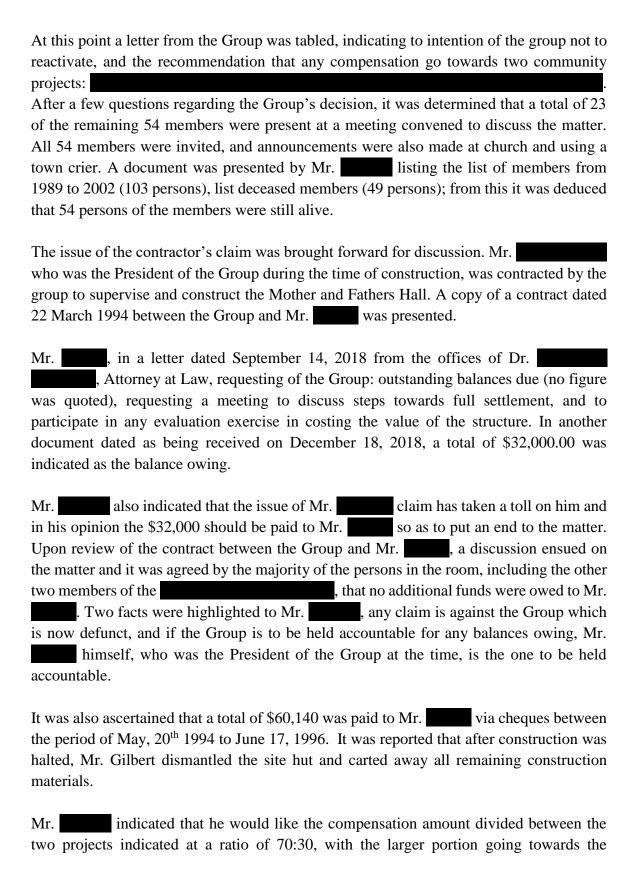
Ms. introduced the persons in the room and the purpose of the meeting.

Mr. then gave an account of what transpired with the construction of the Mother and Fathers Hall. He presented a copy of a letter dated Septmeber 18, 1995 from the Office of the Prime Minister advising that the project not proceed and the structure demolished; a copy of a Structural Report from the Ministry of Planning, Development and Environment was attached. The report indicated that the structure did not meet the basic building code requirements for a public structure, making it unfit for use. It concluded with the recommendation that the building be demolished. He also tabled a copy of a letter from the Group to the Prime Minister in this regard, indicating that \$120,000 had been spent on the construction, and that the group was a bit taken back by the decision as the project was being supervised by an official of the Ministry of Community Division, and had been visited by the Project Officer of the same ministry.

Two evaluation reports were tabled by Ms. A Valuation of Structure prepared by an independent contractor, giving a market value of \$0, and a Structural Assessment done by the Department of Infrastructure, Ports and Energy, indicating that the structure was not structurally sound and unsafe due to various issues which were listed in the report.

At this point the Group members indicated that approximately \$125,000 was spent. These monies being raised from a number of fund raising activities and great effort on the part of the members. They felt that this should at least been considered. Mr. promised to make relevant documentation available regarding the monies expended on the construction.

Ms. indicated that a compensation amount of \$125,000.00 for monies spent could be agreed upon once all relevant supporting documentation is presented.



construction of the presbytery. Additional information was requested from the group on the two projects recommended:

- 1. The total value of the project to date, an estimated value and date of completion
- 2. A document signed by all or the majority of the remaining members on the decision to use the monies for the two projects indicated. The document presented by Mr. in November was only signed by him. It was suggested that another meeting be convened with all remaining members at which time the matter could be put to a vote to arrive at a consensus on the use of the funds.
- 3. Being that the cemetery and the presbytery fall under the auspices of the Micoud Catholic Parish Council, information on the membership was requested

The meeting was adjourned with the agreement convene another meeting in Micoud with the members, once all the requested information.

### **CABINET CONCLUSION**

NO. 177 OF 2018

MINUTE PAPER NO:.....

DATE: 12<sup>TH</sup> MARCH, 2018

The following Cabinet Conclusion is submitted for your attention:

#### 177. USE OF PARCEL 420 OF BLOCK 1827C TO CONSTRUCT

#### THE MICOUD WELLNESS CENTRE

Cabinet considered a Memorandum dated 06<sup>th</sup> March, 2018, submitted by the Department of Physical Planning and granted approval to utilize Parcel 420 of Block 1827C, for the construction of the Micoud Wellness Centre.

#### **APPENDIX II: Land Register**

71			î	SAINT LUCIA Land Certificate 3003/87 issued	on 23/9/87₩		
1	LAND REGISTER						
	Edition1 Opened13/2/87			A - PROPERTY SECTION			
	-i	CROWI CROWI	PRIVATE 2951 91	APPURTENANCES (1H) No	1827C 420		
	Nature of t	tle: ABSOLUTE/A	PROVISIONAL	Registration Quarter.	Micoud		
	Particulars record (pre	recorded in para 6 o visional title only)	of adjudication	Parcel No. 1827C			
9	Origin of ti	ile	13/2/87	Name of Parcel M.94			
	MUTATIO	GISTRATION	13/2/01	1608 Approx. area.  Approx. area.	M227/91) Hectares		
				PROPRIETORSHIP SECTION			
	ENTRY NO.	DATE	INSTRUMENT NO.	NAME AND ADDRESS OF PROPRIETOR(S)	SIGNATURE OF REGISTRAR		
1	<del>1</del>	13/2/87	A. Record	MICHAEL ST. CATHERINE, The Line, Micoud, St. Lucia. 2951 91% Share.	Adulan		
	2	13/2/87	A. Record	ILINE ST. CATHERINE, The Line, Micoud, St. Lucia. 2951 91 2 Share.	Haulan		
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#### **APPENDIX III: Location- Registration**



**APPENDIX IV: Aerial view of the project site** 



APPENDIX V: Structure to the acquired





